

First Scottish Searching Services - Case Study

Customer: First Scottish Searching Services

Sector: Professional Services

Country/Location: Scotland

Customer Profile:

First Scottish produce fast, accurate Searches and Reports for solicitors, conveyancers, estate agents, financial institutions and local authorities.

As well as searching the Public Registers, they use their own in-house databases and also work closely with professional agencies including Registers of Scotland, Ordnance Survey, The Coal Authority, Scottish Water and The English Land Registry.

Solution: Microsoft Dynamics NAV

Case Study – First Scottish

The Business Need/Challenge

In 2006, Microsoft partner Probitas replaced a system relying on a multitude of legacy systems with a single Navision ERP system. After 9 years of successfully using the Navision system, to respond to the changing legislative environment and take advantage of the latest Microsoft technologies, FSSS decided to re-implement the system using NAV2013R2. The challenge was to take a highly customised system and replace it with one offering even greater productivity and an improved user experience.

The Solution

Having successfully used Navision for 8 years, the decision to stay with Microsoft Dynamics was a simple one. The integration of NAV with the Microsoft Office Suite has streamlined the production of search documents and complex bookmarked PDFs. Once produced, documents and invoices are automatically emailed to clients directly from NAV. NAV web services are used to integrate the First Scottish client portal allowing searches to be ordered online. Integration with large customers' systems has also been introduced.

The Benefits

The original NAV solution increased productivity by 60%. Since the NAV2013R2 system was implemented....